
PHARMACY GAP CLOSURE PROGRAM:

VACCINATIONS

PHARMACY REQUIREMENTS:

- MPA Business Membership – [Enroll your pharmacy as a Business Member of MPA](#)
 - This membership category includes up to 9 pharmacists and all pharmacy technicians employed at that location.
 - Questions regarding Business Membership? Email Lauren@morx.com
- CPESN Missouri Pharmacy (Primary Local Network) – [Join CPESN Missouri](#)
 - Questions regarding CPESN MO Membership? Email aeisenbeis@cpesn.com
- CPESN Health Equity Pharmacy (Special Purpose Network) – [Join CPESN Health Equity](#)
 - Questions regarding CPESN Health Equity? Email healthequity@espha.net

SCOPE OF WORK:

PHASE 1 & 2: INCLUDES CURRENT PHARMACY PATIENTS

TRAINING AND ONBOARDING FOR PHASE 1 & 2:

Will require at least 1 pharmacist and 1 pharmacy technician to participate in the training and onboarding. The pharmacy technician will either need to be a certified Community Health Worker (CHW), in a training program for CHW certification, or have gone through the 4-hour CE course through CPESN Health Equity to become a Social Determinants of Health (SDoH) specialist.

Onboarding & training stipend per pharmacy site: \$2000

PHASE 1: CARE SYNC PATIENTS (INCLUDES CURRENT MED SYNC PATIENTS ONLY)

Process:

1. Eligible patients are screened by the pharmacist for all vaccinations prior to monthly care call.
2. Patients are counseled initially on appropriate vaccinations by the pharmacist during their medication synchronization monthly care call or in-person during their monthly pick-up date. Initial standardized patient intake form completed including SDoH screening, allergy update, address, race, ethnicity, etc. data collected.
3. Community Health Worker (CHW) in the pharmacy connects with patients through additional outreach who initially refuse the appropriate vaccine to address hesitancy or access issues (especially those related to SDoH) during medication synchronization monthly care calls. CHW will also refer to pharmacist for additional vaccine counseling, as needed.

Intervention Rate: \$25/intervention (expect 5-15 minutes per intervention)

- *NOTE:* This rate is the same whether it's a pharmacist or CHW providing the intervention

PHASE 2: ALL PATIENTS IN THE PHARMACY ADDED TO LONGITUDINAL CARE PROCESS (NOT REQUIRING MEDS TO BE SYNCED, BUT ADDED TO THE MED SYNC PROCESS)

Process:

- No additional training or onboarding needed – will include this phase to think about in initial training and onboarding
- Process and intervention rate remain the same in this phase

PHASE 3 & 4: EXPANDING VACCINATION EDUCATION & CLINICS TO THE COMMUNITY:

TRAINING AND ONBOARDING FOR PHASE 3 & 4:

Onboarding & training stipend per pharmacy site: \$750

Vaccination product cost and administration can be billed for patients with insurance as the interventions included in this program, do not include cost or administration reimbursement.

PHASE 3: COMMUNITY VACCINE EDUCATION AND CLINICS

Phase 3 includes pharmacy teams providing clinics to promote and administer vaccinations and/or provide vaccination education outside of the pharmacy. It is anticipated that many of the patients at these clinics may use other sources for medications and even second-dose or follow-up vaccinations.

Intervention Rates:

- \$25/counseling intervention (this is the same as Phase 1 and 2) – this can be billed regardless of whether the patient receives a vaccine at the clinic and can be performed by the pharmacist or CHW depending on scope
- \$100/intervention for Vaccine Gap Closure Verification (if vaccine is provided at the clinic)
 - *Note:* Can still bill insurance, if applicable, for vaccination product and administration.
- An additional \$125 per intervention will be added for patients who qualify through SDOH screening for the pharmacy to receive a Health Equity Incentive (eligible patients include those who meet requirements for ICD-10 Z59.7 or Z59.86 – uninsured and underinsured individuals)

PHASE 4: VACCINE COORDINATION & GAP CLOSURE THROUGH CHW FOLLOW-UP

Community Health Workers follow-up with patients who received either a vaccine or education at the community clinic(s). For those requiring a second dose or another vaccination, the CHW can assist in coordinating the vaccine appointment, whether it is with the pharmacy or at another location including another pharmacy, a health department, the VA, etc.

Intervention Rates:

- \$50 Vaccine Coordination
- \$100/intervention for Vaccine Gap Closure Verification (if vaccine is confirmed to be administered to the patient)